

## **Terms and Conditions**

The premises mean: Debbie Rees Bridal, 75 Rances Lane, Wokingham, Berkshire, RG40 2LQ

The Goods shall mean: Gowns, dresses and/or accessories to be purchased or altered.

The Buyers shall mean: The person for whom the goods are being purchased together with the party paying for all the goods.

### **1. Payments**

1.1 The buyer will need to pay for the goods in pounds sterling via bank transfer, debit/credit card, cash or cheque.

1.2 All the goods remain the property of Debbie Rees Bridal until paid for in full with cleared funds.

1.3 The buyer is required to pay a non-refundable deposit of 50% of the total price of the gown at the time of the order. Debbie Rees Bridal cannot process the order until this has been paid with cleared funds. The remaining half is payable on despatch from the designer. Once your gown is ready for despatch, we will contact you and request the final payment by bank transfer or credit card payment. All other goods shall be paid for in full at time of order/purchase.

1.4 Reduced goods sold as "Sale" or "Used sample" may be soiled and/or damaged. The buyer should inspect the goods before leaving the premises as any specified faults or a change of mind by the buyer will not constitute grounds for a refund. Sample sale gowns are non-refundable and sold as seen.

### **2. Collections**

2.1 Delivery timescales for the manufacturers and /or designers used by Debbie Rees Bridal are as follows: bridal gowns up to 6 months, accessories normally 4-8 weeks. Some of our designers are able to provide a rush order for gowns required in under 12 weeks by prior agreement with your chosen designer. However, there is normally a charge for this service, which will be added to the cost of your gown.

2.2 Whilst Debbie Rees Bridal will do its utmost to complete each order within the timescales above, Debbie Rees Bridal shall not be held responsible for any delay/non-delivery of goods by the manufacturer or designers due to unforeseen circumstances.

2.3 The buyer shall examine the goods upon receipt and shall inform Debbie Rees Bridal if the goods are damaged. If the buyer fails to do so she/he shall be deemed to have accepted the goods.

2.4 Damage/soiling to a wedding gown after goods have been accepted remains the buyer's responsibility.

2.5 Sample dresses and swatches may not all be cut from the same roll used for your order and this may lead to a slight variation in colour and tone.

### **3. Fittings and Alterations**

3.1 It is extremely rare that a gown will not require alteration. Unless otherwise specified, our gowns/dresses are not made to measure.

3.2 Debbie Rees Bridal will order the standard size closest to your own measurements and according to the official manufacturer's/designer's size chart from the manufacturer/ designer on your behalf. The size to be ordered will be discussed with you at the time of ordering. Our staff will give you advice/recommendations, however, the final choice of size ordered will be yours.

3.3 In order to ensure a satisfactory fit, where a split size, pattern change or design alteration and skirt lengthening is required there will be a direct charge from the designer which is to be paid by the buyer at the time of ordering. This cost is completely dependent on the work involved.

3.4 Once the gown/dress arrives it can be altered to fit the individual figure. Alterations are an additional cost and charged separately. Alterations can be arranged on site at our premises or directly at an independent seamstress's premises of your choice.

3.5 In the event that you significantly loose or gain weight, and your gown/dress requires additional work, this alteration will be charged to you after your first fitting.

3.6 Alterations on all sample /sale gowns/dresses are the responsibility of the buyer, and NOT Debbie Rees Bridal.

3.7 You will need to bring your chosen bridal underwear and shoes to ALL fittings, we cannot conduct any alterations preparations without these as they affect the fit of your gown.

3.8 It is the buyer's responsibility to examine the goods before leaving the premises. Debbie Rees Bridal cannot accept liability of any loss or damage to the goods once they have left the premises.

#### **4. Cancellations**

4.1 The placing of your order with Debbie Rees Bridal constitutes a legally binding contract and cancellation of the order will result in the loss of the buyer's deposit and may incur the full cost of the goods. Should the occasion for which the goods are being purchased be cancelled or postponed, the goods must be paid in full by the buyer.